

SYNOPSIS

This case describes the design and construction of the Boeing Spares Distribution Center at Sea Tac, Washington. This project helped to achieve rapid customer - a key element of Boeing's relationship with its clients. The case presents the project scope, time, quality, cost, contract, procurement, communication, and risk management. The author also describes the creation of a team culture and stresses its contribution to the project's success.

LEARNING OBJECTIVES - "BOEING SPARES DISTRIBUTION CENTER"

In discussing this case, participants should gain a better understanding of:

- the role of change in today's organization
- key elements for successful projects
- the broad areas of project management applicability
- scheduling methods

Discussion Point

- Participants should attempt to locate a reference to an ‘unsuccessful’ large project similar to this one and draw comparisons between the management of the two projects.
- Discuss